

DYNAMIC

R E S I D E N T I A L

Tenant checklist for financial hardship

Thank you for getting in touch regarding changes to your circumstances due to COVID-19.

Please note that the Government has announced initiatives that are assisting employees and employers retain income and staff during this time.

Centrelink

If your employment/income has decreased due to COVID-19, you may be eligible for relief payments from Centrelink. Please visit your www.my.gov.au account or read further information at www.humanservices.gov.au. You should apply for this to help prevent changes to your income.

If you are experiencing a decrease to your income which will affect your ability to make your rental payments on time, you are required to provide the following:

Reduced Hours

- Proof of Application / rejection for Government allowance via Centrelink (this is applicable if your hours have been reduced by more than 20%)
- Provide Payslips (Before and After) to indicate the decrease in income
- Provide Bank Statements to prove the decrease in income
- Please provide your proposed Payment Plan going forward

Redundancy

- Proof of Application / rejection for Government allowance via Centrelink
- Provide a Notice from your employer or Separation Certificate
- Provide Bank Statements to prove the decrease in income
- Proof that you have applied to take money from your Superannuation.
- Please provide your proposed Payment Plan going forward

